



SafetyDriven™

Trucking Safety Council of BC



2019 ANNUAL REPORT





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Chair's Message

It is with great pleasure that I present the SafetyDriven – Trucking Safety Council of BC's 2019 Annual Report. It presents a comprehensive look at our operating performance alongside our Audited Financial Statements for the year ending December 31st, 2019.

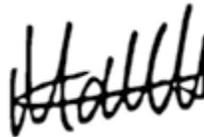
We, the Board of Directors along with staff, are dedicated and determined to eliminate workplace injuries and fatalities in BC's road transportation as well as related industries. We remain guided by our strategic objectives and are focused on raising the awareness of occupational health and safety within all industries.

Throughout 2019, SafetyDriven placed emphasis on engaging the road transportation industry and responding to their needs and priorities. It was through the great work of our technical advisory committee and staff that we identified opportunities for developing resources to support individual drivers in addition to companies.

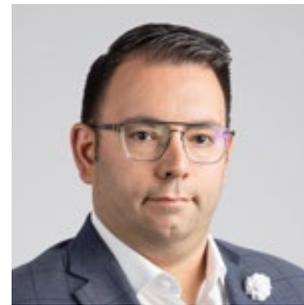
As a result, we developed methods to reach individual drivers and continued to expand our provincial reach for service delivery. In 2019, we accomplished the following:

- Driver focused resources/outreach
- Record number of Pop-Up Safety Shops
- New driver-focused newsletter
- Expanded province-wide service delivery
- Northern BC Speaker Series event

In closing, I extend my thanks to Philip Choi, our executive director, and the entire SafetyDriven staff, our board of directors, and our technical advisory committee for their dedication and contributions over the year. We look forward to serving our members with new tools and resources in 2020 as we continue to provide meaningful value to the road transportation and affiliated industries in British Columbia.



Matthew May
Chair, Board of Directors



Executive Director's Message

It is my pleasure to provide a report on SafetyDriven's progress in 2019. SafetyDriven's key strengths have always been being approachable and making safety accessible. Our programs have found success in helping companies build and develop their own foundational health and safety programs. In 2019, we took our first steps to reach workers directly by focusing on expanding our outreach and engagement with all aspects of industry.

Safety for the Professional Driver

As an industry-led association it is critically important for us to not only provide safety programs and services, but to also consult with drivers and employers. One key challenge we identified together was, "how do we provide meaningful safety training and services directly to professional drivers?" Professional drivers spend most of their time on the road and this renders most traditional safety communication and training difficult. In 2019, SafetyDriven met this challenge by developing innovative methods to reach drivers with minimal impact to their daily operations and by focusing on producing driver safety resources.

We started by developing our new Pop-Up Safety Shop concept. This initiative allowed us to set up at locations drivers frequent during their regular day. This proved to be successful as it did not require deviating from a regular routine and allowed us to provide a meal and to promote safety directly to drivers. We hosted six Pop-Up Safety Shops in 2019 and look forward to expanding them across the province.

In 2019, we also launched our driver-focused newsletter that delivers our new safety resources including:

- Safety at the Roadside video
- Good vs Bad photos
- Safety articles

Safety – What You Need to Know

At SafetyDriven, we are proud of being approachable and our ability to make safety accessible. We also strive

to provide occupational health and safety programs and resources tailored to the needs of industry. I am pleased to provide some highlights of this work that we accomplished in 2019:

- Launched a new website with greater usability and focus on our safety programs and resources.
- Delivered over 2,600 hours in building safety programs directly with companies.
- Increased interest in our owner operator safety training program; we now have over 170 COR certified owner operators.

Partners Making a Difference

SafetyDriven's success is only possible with the support and guidance from our Board of Directors and Technical Advisory Committee. I would like to thank all of them for their commitment to safety and helping SafetyDriven meet the occupational health and safety needs of our industries.

I also thank our partners in safety as we all work together to support safety in our province.

- BC Trucking Association
- WorkSafeBC
- Canadian Association of Movers
- RoadSafetyBC
- Road Safety at Work

Continuous Improvement

Challenging ourselves to seek opportunities for continuous improvement is what makes our SafetyDriven team effective. Our successes are due to the committed team here at SafetyDriven and I sincerely thank each member for all of their work and creativity. We will continue to look for new ways to engage industry and promote occupational health and safety.

I am excited for SafetyDriven's future as we work to improve as an organization and as we continue our work in helping make our industries safer.



Philip Choi
Executive Director,
SafetyDriven - TSCBC



Purpose

SafetyDriven – Trucking Safety Council of BC is an organization that focuses on promoting occupational health and safety in the trucking and related industries (transportation, supply chain logistics and waste management) by providing programs and services that can lead to a reduction in injury and fatality rates.

Mandate

In fulfilling its purpose, SafetyDriven – TSCBC has the following mandate:

- ▶ To develop and deliver occupational health and safety programs to the trucking and related industries in British Columbia.
- ▶ To develop and deliver a Certificate of Recognition for the trucking and related industries.
- ▶ To promote sound occupational health and safety practices and an improved culture of safety in British Columbia's trucking and related industries.
- ▶ To provide a forum for the exchange of ideas related to occupational health and safety management.
- ▶ To provide leadership in advancing improved occupational health and safety in the trucking and related industries.
- ▶ To keep members informed on matters respecting occupational health and safety in the trucking and related industries.
- ▶ To co-operate with other safety and industry organizations for the advancement of this mandate.

Mission

An industry-led association dedicated to reducing injuries and fatalities through leadership, programs, services, communication, and certification.

Vision

To achieve the elimination of workplace injuries and fatalities in the British Columbia trucking and related industries.

Values

- 1 Enhance human and financial capital and competitiveness by creating a safer trucking industry through education and training.
- 2 Provide the training and support to influence the industry to adopt a safety culture where all workers are safe.
- 3 Be a transparent, industry-led organization dedicated to strengthening the safety performance of the trucking sector and prevent injuries and fatalities through awareness, teaching, and certification.
- 4 Commit to reducing workplace injuries and fatalities by demonstrating leadership and high ethical standards, advocating for improvements in safety culture, promoting adoption of best practices, and being a valued resource to the trucking and related industries.

STRATEGIC PLAN

2018 ~ 2020

Strategic Priorities

1 Lead the Safety Culture for the Road Transportation Industry.

- ▶ In a highly complex and multifaceted sector, SafetyDriven will be a beacon of clarity providing a one-stop shop for safety. It will be universally respected for its leadership, knowledge and expertise in all safety-related aspects.

2 Establish a Clear and Sustainable Organization.

- ▶ Clearly define SafetyDriven's identity, target audience, scope and value proposition.

3 Engage the Road Transportation Industry and Respond to Their Needs and Priorities.

- ▶ To enable SafetyDriven to offer relevant services and programming, we must continue to show value to all of our members, regardless of size, scale or geography.

4 Make a Measurable Difference in Safety Outcomes.

- ▶ To understand the effects of our work and justify the ongoing investment of resources, evaluation must be incorporated in all of our activities. We will strive to maintain balance among quality, value and effectiveness to all stakeholders.

BOARD OF DIRECTORS

2019 ~ 2020

SafetyDriven – TSCBC is guided by a board of directors representing the industry sectors for which it provides services. SafetyDriven recognizes and appreciates the time and effort that these volunteers contribute to make our organization a success.

Voting Members:

General Trucking [Classification Unit 732019]

Justin Cheverie* (Vice Chairperson)	Alchemist Specialty Carriers
Kevin Bandstra* (Director-at-Large)	Bandstra Transportation Systems
Lora Covinha	Phoenix Truck & Crane
Mike Bissell	Newtrux Freight Management & DSN Transport
Robbie Hamborg	Load 'Em Up Contracting Ltd.
Kavita Kohli	Kool Pak
Andy Ellison	Coldstar Solutions
Chris Parker	CANUSA Transport
Randy Dupley	Van-Kam Freightways Ltd.

Moving and Storage [Classification Unit 732030]

Deep Grover	Quality Move Management
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Labour

Tony vanHengel	Christian Labour Association of Canada
Larry Sargeant	Teamsters

Transportation & Warehousing Related Classification Units

Matthew May* (Chairperson)	Coast 2000 Terminals Ltd.
Scott Sadler	Waste Management of Canada Corp.
Todd Nicklin* (Treasurer)	Enex Fuels Ltd.
Lynn Cohoe	First Transit Canada

Non-Voting Members:

Patrick Davies	RCMP
Alex Lee	ICBC
Dave Earle*	BC Trucking Association
Trina Pollard	WorkSafeBC
Philip Choi	SafetyDriven - Trucking Safety Council of BC

(*Management Committee member)

Accomplishments

HEALTH AND SAFETY ASSOCIATION (HSA)

In 2019, SafetyDriven continued to provide our safety services across the province with particular focus in four regions:

- Metro Vancouver
- Vancouver Island
- Northern BC
- BC Interior

We continued to increase our safety service delivery and experience increased engagement with industry.

2617

Hours of Mentorship
Delivered

216

Employees Reached in
New Client Companies
Registering for
Mentorship or COR

12174

Website Transactions
Completed

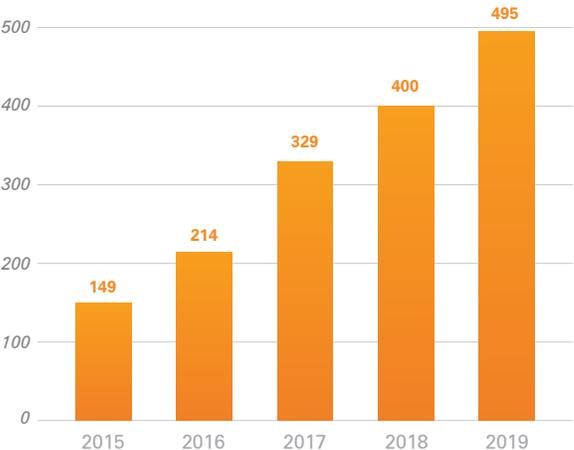
437

Online Safety Courses
Utilized by Clients

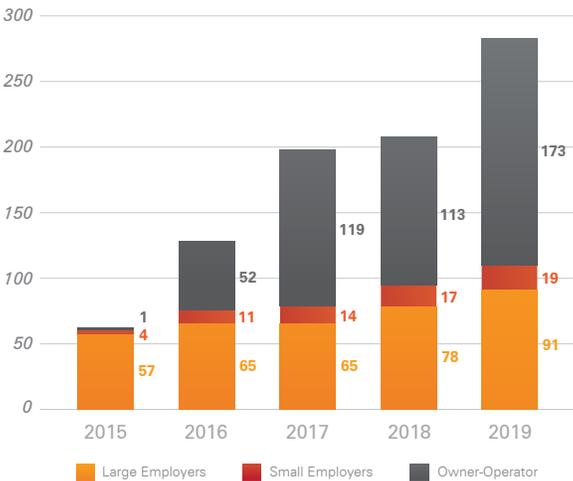
CERTIFICATE OF RECOGNITION PROGRAM (COR)

SafetyDriven is the Certifying Partner for the trucking and related industries for WorkSafeBC's Certificate of Recognition (COR) program. In 2019, the total number of companies who have registered for the program grew to 495. The total number of COR certified companies grew to 283.

Companies Registered 2015-2019



COR Certified Companies 2015-2019



95

New COR Registrations

68

Clients Receiving Their First COR Certification

108

Client Employees Trained as Auditors

MARKETING AND BUSINESS DEVELOPMENT

SafetyDriven's integrated marketing plan builds awareness and drives usage of our programs and services. In fact, advertising continues to be the primary channel through which companies learn about SafetyDriven. In 2019, our marketing investments included:

Advertising & Media

- **Paid media (advertising)**

- Radio
- Print
- Digital banner ads
- Social media ads
- Telemarketing
- Direct mail

- **Earned media**

- Social media platforms (Twitter, LinkedIn, Facebook)

- **Owned media**

- safetydriven.ca
- Three newsletters
 - Safety News
 - Training & Events
 - Driver Safety
- Email

Events & Sponsorships

- APNA Truck Show
- SafetyDriven's Speaker Series on Health & Safety
- Solid Waste Association of America (SWANA) Symposium
- Western Conference on Safety
- WorkSafeBC Prevention Field Services Conference
- BC Trucking Association Conference
- Canadian Association of Movers Conference

Partnerships

Our partners in safety are critical to SafetyDriven's success. With their support, we are able to extend our reach throughout the province while, at the same time, helping them achieve their own workplace health and safety and industry support goals.

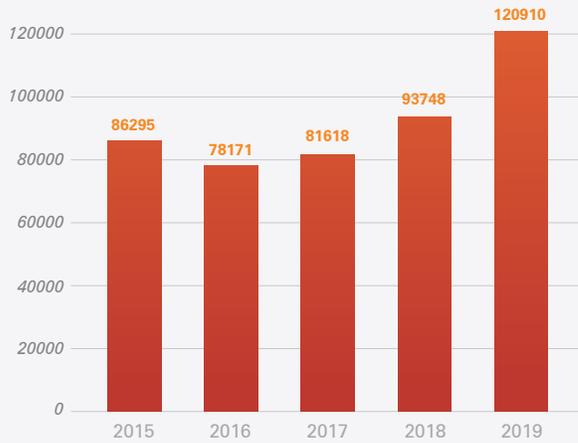
Our key partners in 2019 included:

- **BC Trucking Association**
- **WorkSafeBC**
- **Canadian Association of Movers**
- **RoadSafetyBC**
- **Road Safety at Work**

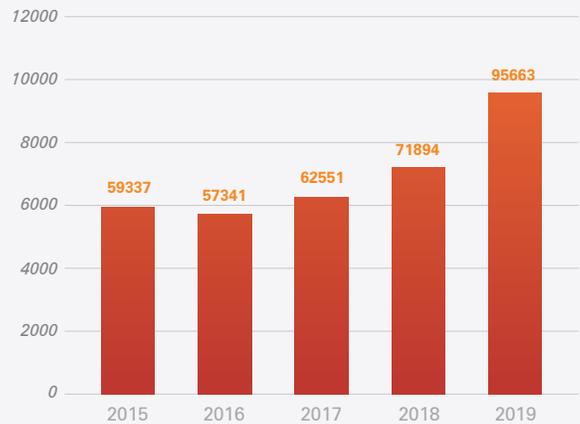


2019 Website Statistics

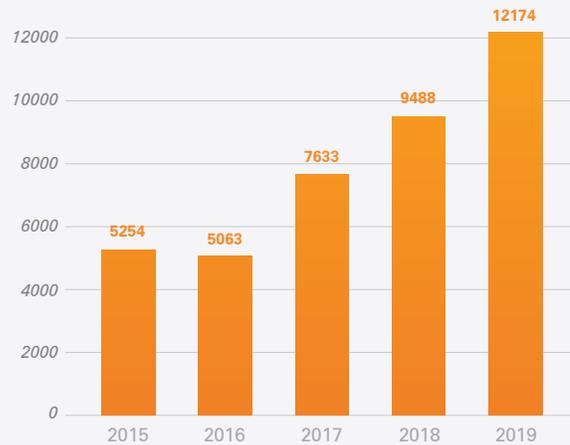
Web page views for www.safetydriven.ca



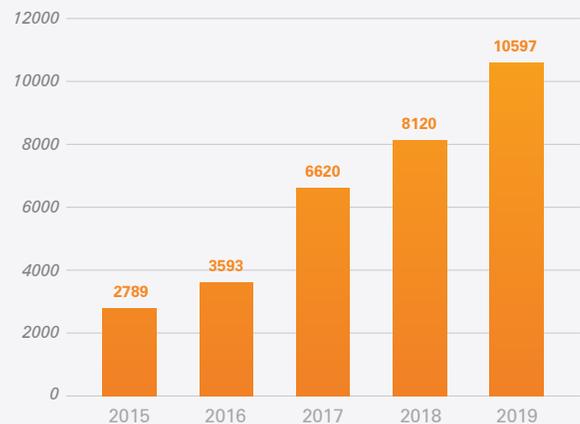
Web unique page views for www.safetydriven.ca



Transactions used on www.safetydriven.ca



Unique transactions used on www.safetydriven.ca



Transactions are defined as template downloads, video views, posters downloaded, interactive tools used, forms downloaded, BiteSized guidance downloaded, and podcasts listened.

NEW WEBSITE

Safety – What You Need to Know
A safer company has less down time and increased productivity. SafetyDriven will be your partner towards your safety goals.

Resource Library
Most of our resources are free access for the public. Membership is not required.

Quick Access
[Safety Documents](#)
[Insurance Claims](#)
[Resources for Client Partners](#)
[SafetyDriven Software Tools, Apps & E-books](#)
[Get Assistance & Contact Us](#)

AGM & BOARD MEETING
May 14, 2020 | 9:00 AM
[Register Here](#) **ONLINE**

Join us for SafetyDriven's 10th Virtual AGM & Board Meeting May 14, 2020. Register by Monday May 11, 2020.

SafetyDriven
Complete Safety Programs for Industry

We have the skills and resources you need to learn how to create and maintain compliant safety programs and workers. And save money on premiums as a result. SafetyDriven partners with employers to consult, train and develop their own credible safety programs to become safer, improve efficiency, prevent accidents and protect workers and cargo.

[DISCOVER SAFETYDRIVEN](#)

For Managers & Supervisors
Build a Safety Program
 A workplace environment becomes at risk for three main reasons: management is unaware of critical safety rules and practices, or they are unprepared for an incident which could cause a shutdown, or they lack the skills and knowledge to bring their operation up to best which ensures the safety of their workers and the preservation of their equipment.
 We can help you build a recognized best practice Safety Program that will increase operating efficiencies and lower costs of risk.
[BUILD YOUR SAFETY PROGRAM](#)
[SIGN UP TO START YOUR JOURNEY](#)

For Drivers & Workers
Know Your Rights
 What happens if you refuse to undertake a task where there is risk of bodily harm? What should you do if you see unsafe practices at your place of work? These are questions that drivers and workers come across in a regular basis.
 Knowing what to do comes from knowing your rights. And you can learn more about them here.
[LEARN MORE](#)

For Health & Safety Representatives
Improve Workplace Safety
 The impact of insufficient risk management can be felt long after the heavy service incident can resolve. Creating an effective safety program has to include everything from initial assessments to implementing a culture of safety with a program supported by all personnel.
 We work with and guide you through the creation and implementation of a best practice Safety Program that will protect your staff and your equipment, lower the cost of risk and increase your efficiencies.
[LEARN MORE](#)

DRIVER SAFETY NEWSLETTER

Driver Safety
SafetyDriven
Trucking Safety Council of BC

STORY OF THE WEEK:
WHY THREE POINT CONTACT
 For all you truck drivers out there, do you ever notice any pain in your knees throughout the day? It can come at the most random times. If so, it may have something to do with the way you exit your cab.
 The truth is that every driver will be making several deliveries each week. Doing so will start to build a list of bad habits or short cuts.
[Read More ...](#)

GOOD VS BAD:
STACKS AND STORAGE

GOOD VS BAD

VIDEO OF THE WEEK:
HOW TO TARP AND UNTARP LOADS
 Lorem ipsum dolor sit amet, consectetur adipiscing elit. Sed feugiat consectetur at. Non feugiat consectetur at. Non feugiat consectetur at. Vel suscipit elit.
[Watch Video ...](#)

HELPFUL RESOURCES:

- DriveBC
Current Road Conditions
- The Weather Network
Weather Forecast
- WorkSafe BC
Occupational Health and Safety
- CVSE
National Safety Code

For more Industry News & Events, please visit www.safetydriven.ca/news-events

SafetyDriven - Trucking Safety Council of BC
 Tel: 604-888-2242
 Fax: 604-888-2243
 Toll Free: 1-877-414-8001
 Email: info@safetydriven.ca
 210 - 20111 93A Avenue, Langley, BC V1M 4A9
[t](#) [in](#) [f](#) [@](#)

www.safetydriven.ca

SPEAKER SERIES



▶ KEYNOTE SPEAKER:
Linda Edgecombe
"BREAKING BUSY. ENERGY AND RESILIENCE IN CRAZY TIMES"

Looking for an energy boost? You've just found it! Join this keynote for a highly humorous ride and re-focus, re-energize, and re-invent how you see your life and your work in the transportation world.

PHOTO & VIDEO SHOOT



POP-UP SAFETY SHOPS



CELEBRATE THE
NATIONAL TRUCKING WEEK

September 3-6, Here All Day!
 BBQ from 11:00 to 2:00 pm. Come by for a burger!

Hosted at the BCTA parking lot
 20111 93a Ave # 100, Langley City, BC

The SafetyD



Back Row (From left to right):

Wai Wong
Certificate of Recognition
Advisor

Darshan Gill
Occupational Health and
Safety Advisor

Brad Zall
Occupational Health and
Safety Advisor

Front Row (From left to right):

Brittany Schroeder
Marketing Production
Coordinator

Shay Ryan
Occupational Health and
Safety Advisor

Annette DeCaire
Membership and Marketing
Coordinator

riven Team



Garry Crawford
Occupational Health and
Safety Manager

Earl Galavan
Certificate of Recognition
Program Manager

Dana Parrott
Senior Manager – Marketing
and Operations

Leigh Fish
Office Administrative
Coordinator & Bookkeeper

Michelle Byun
Occupational Health and
Safety Advisor

Philip Choi
Executive Director

Financial Statements

Health and Safety Association

Revenues, Expenses, and Funding Balance

(Audited, Draft)

December 31, 2019

2019 Revenues:	
WorkSafeBC Funding	\$1,163,252
Membership Dues	\$20,917
Course Fees	\$3,898
Total Revenues	\$1,188,067
2019 Expenses:	
Advertising	\$113,827
Accounting and Legal	\$20,085
Board Expenses	\$3,697
Building and Services	\$7,256
Communications	\$8,248
Conferences and Conventions	\$14,087
Consultants	\$155,548
Employee Benefits	\$98,092
Furniture and Equipment	\$9,603
Office Supplies	\$6,379
Property Taxes and General Insurance	\$383
Publication and Production	\$12,732
Rent	\$63,390
Salaries	\$526,243
Technology	\$30,348
Training	\$7,145
Travel	\$35,656
Other Expenses	\$4,215
Total Expenditures	\$1,116,934
Excess of revenues over expenses	\$71,133
Funding Balance, beginning of year	\$575,915
Funding Balance, end of year	\$647,048

Certificate of Recognition Program

Revenues, Expenses, and Funding Balance

(Audited, Draft)

December 31, 2019

2019 Revenues:	
WorkSafeBC Funding	\$748,744
Course Fees	\$6,084
Total Revenues	\$754,828
2019 Expenses:	
Advertising	\$75,576
Accounting & Legal	\$13,390
Board Expenses	\$2,602
Building and Services	\$4,700
Communications	\$5,470
Conference and Conventions	\$7,154
Consultants	\$94,411
Employee Benefits	\$50,609
Furniture and Equipment	\$3,406
Office Supplies	\$2,874
Property Taxes and General Insurance	\$255
Publication and Production	\$8,161
Rent	\$42,260
Salaries	\$296,733
Technology	\$19,626
Training	\$5,898
Travel	\$8,762
Other Expenses	\$2,817
Total Expenditures	\$644,704
Excess of revenues over expenses	\$110,124
Funding Balance, beginning of year	\$354,387
Funding Balance, end of year	\$464,511





F&G DELIVERY ELEVATES SAFETY TO NEW LEVELS AND GETS COR



Congratulations to F&G Delivery Ltd. for earning Certificate of Recognition (COR) in October 2019

Founded in 1958, F&G offers transportation and mobile crane services throughout the Lower Mainland and Fraser Valley. The company has a fleet of 150 owner-operators with a range of vehicles, including electric cars, tractor-trailers, boom cranes, and more.

Forming a joint health and safety committee (JHSC) isn't easy. "But thanks to much hard work, the JHSC at F&G is now an effective team," says David Law, the company's manager of safety, compliance and human resources.

"They know what's practical – what can and can't work. When I'm trying to implement a new policy, procedure, or process, I consult with them first to see what can actually work," David says, referring to the expertise of the JHSC members representing the Teamsters and the International Union of Operating Engineers.

"It's a unionized environment and at first there was a lot of pushback when management started talking about what workers had to do for safety reasons. We all bring something different to the table and everyone's input matters. They have that hands-on experience that I don't have. I've never driven a truck or tied down a load before. But, as management, I'm the one who customers see and talk about their safety issues with."

David first contacted SafetyDriven two years ago when he joined the team at F&G. Customers wanted to see

their safe work policies and procedures, so SafetyDriven Safety Advisor Shay Ryan helped him provide the information to keep business going.

"Shay came over and helped me put out the immediate fires," David says. During the next year, David worked closely with the SafetyDriven team to update F&G's existing workplace safety and compliance manual and work toward the COR audit. He says: "It was a lot of work putting everything together — paperwork, documentation, policies, procedures, compliance tracking. You've got to make sure that everything gets done, and keeps getting done. It takes a lot of effort, but the end results are worth it: motivated workers and a safer workplace."

The SafetyDriven team provided "Safety Committee 101" training for new JHSC members. Topics included taking minutes at meetings, identifying and controlling hazards, conducting incident investigations, and more. Garry Crawford, Occupational Health and Safety Manager at SafetyDriven, says the first and biggest hurdle is usually forming the safety committee.

"Once you've started that team effort, you realize it's not as daunting as you thought," Garry says. "You don't have to do it all alone. You can do it as a group."

Now that F&G has COR, the JSHC is helping individual drivers get COR for owner-operators with support from SafetyDriven. As David notes: "The safety committee has been instrumental in communicating with the workers about the importance of getting this done. It's not just about saving them money each year, but also the fact that it will improve our image, help us be safe, and we'll have fewer losses."

Kudos to F&G for attaining success and showing the power of teamwork. Our team at SafetyDriven looks forward to seeing the company's continuing improvements.



FOCUS ON TRAINING AND TEAMWORK DRIVES SUCCESS AT RR PLETT TRUCKING



December 2019: RR Plett passes Certificate of Recognition (COR) maintenance audit

Established in 1978, RR Plett transports refrigerated containers throughout Western Canada. Their fleet of 70 trucks includes company drivers and owner-operators.

Training is crucial to a company's safety culture, especially when there's so much staff turnover within the transport industry.

"You're constantly training drivers," says Steve Stewart, RR Plett's manager of safety and compliance. "You've also got to keep retraining your drivers, trying to help them along, and not let them get complacent in what they do."

As part of their continuing safety improvements, the Plett Group hired two instructors for their own drivers. Then they opened their in-house training program to the rest of the industry through their Peak Driver Training program. These instructors are in the RR Plett yard every morning.

"They're basically watching the drivers as they're doing pre-trip inspections of the vehicles and trailers — just to make sure they're looking for the right things and

documenting them," Steve says. "Once drivers know my instructors are out wandering the yard, they tend to spend the proper amount of time looking at the truck and making sure it's good to go. Are they taking time to look at the fan belts? Are there any leaks under the truck? Are any tires flat? How are the brakes?"

Steve thanks the SafetyDriven team for guiding the company to COR in December 2018. He says he recommends their support "100 percent" to fellow transportation companies who need to build their safety programs.

"SafetyDriven will sit down with you and explain the process, and they'll help you step-by-step. They don't just get you started and then walk away. They stayed with us the whole time — from start to finish for almost two years," Steve says. "They knew I was overwhelmed at first, so they figured out how to help and get us to where we needed to go."

SafetyDriven Safety Advisor Shay Ryan applauds the company forming the health and safety committee and getting on board with the COR process. She says: "Your safety program isn't just a bunch of paper. It's now a living program and you, as a company, have to keep it alive. But once you hit that ball out of the park and you have COR, we're still here. We will still help you — just call or email any time!"

Congratulations to RR Plett for a job well-done. The company continues to lead by example as they demonstrate continuous improvements to workplace safety.

Technical Advisory Committee

Dale Witherly	Smithrite Disposal Ltd.
Doug Wallden	Canada Cartage
James Churchill	Incognito Express
Amandeep Beesla	KTL Transport
Mo Davidson	Posse Trucking
Randy Dupley	Van-Kam Freightways
Gayle Nieuwenhuizen, CCS	Centurion Trucking
Tim Johnson	North West Tank Lines
Trevor Dick	Phoenix Truck & Crane
Jeff Haraga	Overwaitea Food Group
Connor Heinrichs	Best Buy
Johnathan Fleming	West Jet
Justin Cheverie	Alchemist Specialty Carriers
Par Leihl	(PSL) Par Services
Randy Wasstrom	Coastal Training
Scott Sadler	Waste Management of Canada
Alex Lee	ICBC
Sgt. Patrick Davies	RCMP
Cole Delisle	CVSE
Melissa Morden	Employment and Social Development Canada
Larry Sargeant	Teamsters Local 31
Sandra Kolberg	WorkSafeBC
Jacqueline Morrison	WorkSafeBC
Suki Singh	WorkSafeBC
Kevin Bennett	WorkSafeBC
Leigh Fish	SafetyDriven - Trucking Safety Council of BC
Earl Galavan	SafetyDriven - Trucking Safety Council of BC
Garry Crawford	SafetyDriven - Trucking Safety Council of BC
Dana Parrott	SafetyDriven - Trucking Safety Council of BC
Philip Choi	SafetyDriven - Trucking Safety Council of BC





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804-666-1442

COUNT: 1800
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SafetyDriven[™]
Trucking Safety Council of BC

SafetyDriven – TSCBC
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www.safetydriven.ca